

SKYPASS Terms and Conditions

The SKYPASS general conditions are subject to all relevant laws and government regulations.

1. A membership account is given to each individual member. Only one account for each person will be accepted.

2. SKYPASS mileage or awards have no monetary value and subsequently may not be transferred, bartered, sold, or bequeathed except for the case specified in this regulation. Korean Air reserves the right to determine appropriate mileage and correct mileage credit discrepancies at its own discretion.

3. Mileage earned in Korean Air's Skypass program on or after July 1, 2008, is valid for a period of five years and will expire if unredeemed. All mileage earned on or before June 30, 2008 will not expire.

The five year mileage validity period is based on the date flown on Korean Air and partner airlines. The validity period for Korean Air partners is based on the date posted to the member's account.

4. In the event of a lost or stolen SKYPASS membership card, the member must inform Korean Air immediately

5. Korean Air reserves the rights to exclude the member from the program, to cancel membership account, or to invalidate accrued mileage or awards in case that a member or representative is found to have documents fabricated, to make a false statement, or to violate the terms and conditions.

The members and representatives may not be prohibited from membership enrollment and participation.

6. Korean Air reserves the rights to demand compensation for cash equal to published fare and to take necessary legal action to recover damages.

7. Korean Air reserves the right to change SKYPASS program rules, regulations, terms, conditions, travel awards, mileage award levels and special offers, in whole or in part, at any time with or without notice*, even though such changes may affect the value of the mileage already accumulated. Korean Air may, among other things :

- (i) withdraw, limit, modify, or cancel any award;
- (ii) change program mileage levels. conditions of participation, rules for earning, redeeming, retaining or forfeiting mileage credit, or rules for the use of travel awards;
- (iii) add an unlimited number of blackout dates; or
- (iv) limit the number of seats available for award travel (including, but not limited to, allocating no seats on certain flights) or otherwise restrict the continued availability of travel awards or special offers.

*In Case of Europe : "at any time with reasonable notice as appropriate in the circumstances."

8. Information provided by members shall be used for the purpose of providing services offered by the SKYPASS program. It is protected against unauthorized access and will not be released to outside companies or entities without member's consent. Korean Air usually shares member's information with SKYPASS partners. In accordance with Korean laws and personal information security policy of Korean Air, all information should be protected under the responsibility of Managing Vice President of Passenger Strategy & Development Department, who is in charge of managing personal information.

9. Any protests or objection to mileage accrual and awards use should be made within one year after the date of boarding or the date of award authorization.

10. The benefits and regulations may differ according to regions where members are enrolled.

For more information

Please contact Korean Air at 1588-2001
(Korea nationwide), 353-1-799-7990(Europe)
or visit any Korean Air offices.

Website : www.koreanair.com

If you are residing in Korea, Japan, North America and Europe,
Please Check Terms & Conditions for each region by visiting Korean Air

Website : www.koreanair.com